



ISLAND INTERVENTION CENTER ENHANCED URGENT CARE CLINICIAN

ORGANIZATION

Every day we commit our unique experience, expertise and compassion to help our entire community be as vibrant, strong and healthy as it can be. MV Community Services (MVCS) responds to the ever-changing needs of our community. We have an impact on infants, children, teens, families, seniors and all who call the Island home. We are here for our neighbors when they need us, regardless of ability pay. For more than 50 years, MVCS has offered affordable childcare, accessible mental health care, disability support services, domestic and sexual violence support and so much more. As the Island's social services safety net, we partner with various organizations to create a healthier Martha's Vineyard.

POSITION SUMMARY

Working under the direction of the Island Intervention Center's Director or Program Coordinator, intervene in mental health crisis or emergency situations and arrive at an appropriate disposition to maintain mental health care in the least restrictive and appropriate setting. Use of evidence based approach(s) to evaluate people and facilitate the suitable disposition, coordinating with family, friends, interested individuals and agencies whenever available. Assist psychiatrist(s) and specialty care providers in assessment and/or treatment referral recommendations. To note, Telehealth to be utilized as service modality whenever clinically appropriate during COVID-19 pandemic.

RESPONSIBILITIES:

Provides direct services to IIC clients and identifies consumers with high utilization of services for appropriate referrals and support and crisis planning, including, but not limited to:

- Assessment of Critical Needs
- Brief Interventions
- Referral, support, care coordination
- Arranges safe transportation
- Coordination of care with other providers
- Provides during/after-hours face-to-face interventions/assessment/support and triage for clients presenting with behavioral health or substance use complications at local emergency room.
- Provides short-term face-to-face interventions to help stabilize people in crisis and prevent hospitalization when possible.
- Makes referrals for resources internally and externally.
- Coordinates with appropriate partners to make sure the client gets the most appropriate level of service needed.
- Provides walk-in interventions and assessments for clients presenting at Island Intervention Enhanced Urgent Care Program.

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- Conducts mental status evaluations to determine what level of care is appropriate for people in distress.
- Assists Program Director with contract management, reporting and referrals.
- Performs timely and thorough assessments of client needs holistically in order to resolve the immediate crisis and enhance follow up for further stabilization.
- Creates working diagnosis using DSM-5.
- Verifies insurance coverage for identified level of care.
- Effectively interacts and communicates with intra/interagency systems.
- Maintains thorough, accurate and timely documentation of the provision of services, assessments, evaluations via electronic medical record(s).

ADDITIONAL RESPONSIBILITIES:

- Must have strong clinical assessment, diagnosis and screening skills, including PHQ, GAD and C-SSRS).
- Strong analytical, critical thinking and problem solving skills.
- Able to work in a multi-disciplinary setting requiring a professional and succinct yet thorough presentation of client's needs and team actions required.
- Ability to build rapport with clients and colleagues.
- Must be able to work in shared office space with frequent interruptions.
- Ability to manage difficult or emotional situations.
- Must be a team player and maintain flexible schedule to provide relief coverage.
- Excellent communication and interpersonal skills.
- Must be competent in working with people of diverse cultural and ethnic backgrounds.
- Advanced computer skills including use of electronic health record and MS Office products and the ability to learn new tools as needed.
- Understanding of Medicaid, Medicare and Commercial Insurance coverage options and limitations; and ability to manage to payer-source allowances and restrictions.
- Bicultural/Bilingual (Portuguese) preferred.

QUALIFICATIONS

- Licensed Mental Health clinician preferred or Master Degree in Human Service field with licensure track.
- Minimum of 2 years of experience working in an outpatient behavioral health clinic and emergency service setting.

Martha's Vineyard Community Services is an Equal Opportunity Employer. We consider applicants for all positions without regard to race, color, religion, creed, gender, national origin, age, disability, marital or veteran status, sexual orientation, gender identity or expression, genetic information or any other legally protected status.